

# Our Call Charges and Coverage



CHARGES	CALLING FROM								
	EU & Europe 1	International 1	Middle East	Africa	Europe 2	Asia	Latin America	North America	Caribbean
Receiving calls	FREE	FREE	£0.10	£0.15	£0.29	£0.39	£0.79	£0.89	£0.89
EU & Europe 1	£0.25	£0.49	£0.49	£0.49	£0.49	£0.69	£1.19	£1.19	£1.29
International 1	£0.49	£0.49	£0.49	£0.49	£0.59	£0.69	£1.19	£1.29	£1.29
Middle East	£0.49	£0.49	£0.59	£0.59	£0.69	£0.79	£1.29	£1.29	£1.39
Africa	£0.79	£0.79	£0.79	£0.79	£0.89	£0.99	£1.49	£1.59	£1.59
Europe 2	£0.49	£0.69	£0.69	£0.69	£0.69	£0.89	£1.39	£1.39	£1.49
Asia	£0.49	£0.49	£0.49	£0.49	£0.69	£0.79	£1.19	£1.29	£1.29
Latin America	£1.09	£1.09	£1.09	£1.09	£1.19	£1.29	£1.79	£1.89	£1.89
North America	£0.29	£0.49	£0.49	£0.49	£0.49	£0.69	£1.19	£1.19	£1.29
Caribbean	£0.79	£0.89	£0.89	£0.89	£0.99	£1.09	£1.59	£1.59	£1.69
SMS	Texts sent between EU countries are charged at £0.25 each. All other texts are charged at £0.39 each								
SIM4travel to SIM4travel	£0.25	£0.49	£0.49	£0.49	£0.49	£0.69	£1.19	£1.19	£1.29
Check Credit (100)	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE
Add Credit (200)	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE
Voicemail (300)	£0.25	£0.49	£0.49	£0.49	£0.49	£0.69	£1.19	£1.19	£1.29
Customer Services (400)	£0.25	£0.49	£0.49	£0.49	£0.49	£0.69	£1.19	£1.19	£1.29

CALLING TO	CHARGES
COVERAGE	EU & Europe 1
	International 1
	Middle East
	Africa
	Latin America
	Europe 2
	Asia
	North America
	Caribbean

**EU & Europe 1** USE IN & CALL TO ● Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom. EUROPE 1: USE IN & CALL TO ● Aland Island  
**CALL TO ONLY (No Network Coverage)** ● Guernsey, Isle of Man, Jersey, San Marino.

**International 1** USE IN & CALL TO ● Australia, Israel, New Zealand, South Africa.

**Middle East** USE IN & CALL TO ● Bahrain, Jordan, Oman, Qatar, Saudi Arabia, Syria, UAE.  
 NO NETWORK COVERAGE ● Iran, Iraq, Lebanon, Kuwait, Palestine, Yemen.

**Africa** USE IN & CALL TO ● Egypt, Ivory Coast, Kenya, Liberia, Mauritius, Morocco, Mozambique, Namibia, Seychelles, Sierra Leone, Tanzania, Tunisia.  
 NO NETWORK COVERAGE ● Algeria, Angola, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Rep., Chad, Congo, DR Congo, Djibouti, Equa. Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Lesotho, Libya, Madagascar, Malawi, Mali, Mauritania, Niger, Reunion, Rodrigues Isl., Rwanda, Senegal, Sudan, Swaziland, Togo, Uganda, Zambia, Zimbabwe.

**Latin America** USE IN & CALL TO ● Argentina, Bolivia, Brazil, Ecuador, Guyana, Mexico, Paraguay, Peru.  
 NO NETWORK COVERAGE ● Belize, Chile, Colombia, Costa Rica, El Salvador, French Guiana, Guatemala, Honduras, Nicaragua, Panama, Suriname, Uruguay, Venezuela.

**Europe 2** USE IN & CALL TO ● Albania, Andorra, Bosnia & Herze., Faroe Islands, Gibraltar, Greenland, Iceland, Moldova, Russia, Serbia & Montenegro, Ukraine.  
 NO NETWORK COVERAGE ● Belarus, Macedonia, Monaco.

**Asia** USE IN & CALL TO ● Azerbaijan, Bangladesh, China, Georgia, Hong Kong, Indonesia, Japan, Macau, Malaysia, Pakistan, Philippines, Singapore, Sri Lanka, Taiwan, Thailand, Vietnam.  
 NO NETWORK COVERAGE ● Afghanistan, Armenia, Bhutan, Brunei, Cambodia, Fiji, India, Kazakhstan, Korea South, Kyrgyzstan, Laos, Maldives, Mongolia, Nepal, Tajikistan, Turkmenistan, Uzbekistan.

**North America** USE IN & CALL TO ● Canada, USA.

**Caribbean** USE IN & CALL TO ● Anguilla, Antigua, Aruba, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Curacao, Dominica, Grenada, Guadeloupe, Jamaica, Puerto Rico, St. Kitts & Nevis, St. Lucia, St. Vincent & the Grenadines, US Virgin Islands  
 NO NETWORK COVERAGE ● Bahamas, Barbuda, Bonaire, Cuba, Dom Republic, French West Indies, Haiti, Martinique, Montserrat, Netherlands Ant, St Pierre & Miq., Trinidad & Tobago, Turks & Caicos

Billing increments are 60 seconds. Prices inclusive of UK VAT at 15% and subject to alterations and tariff changes without prior notice. Subject to a daily network service fee of 39p if a call is made or received, or a text is sent. No daily fee if SIM is not used. Full terms and conditions are available at [www.sim4travel.com](http://www.sim4travel.com). E&OE 06/09. © Software Cellular Network Ltd 2007-2009. SIM4travel and the SIM4travel Logo mark are trademarks of Software Cellular Network Ltd in the UK and other territories. (Ref TG.0609)